

# *TACOM Outstanding Partners (TOPS) Award Program*

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(Name of program tentative at this time.)

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26 OCT 98

# Previously Known as:

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- TACOM Contractor Excellence Award Program

# Why Established?

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- TACOM needed a way to show our appreciation to outstanding contractors.
- In a formal ceremony, with an award.



# History

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- Program established 1989-90 timeframe.
- Awards made to Small and Large Businesses.

# Selection Criteria Used

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- Superior Product/Service Quality
- On-time Delivery
- Superior Customer Service
- Reliability/Dependability/Consistency
- Contribution beyond Contract
- Innovation
- Cost Savings to TACOM

# 1997 Awardees

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- Litton Laser Systems  
(Large Business - M1A2 Eyesafe Laser Rangefinder)
- Dimensions, International  
(Small Business - Support to the Tactical Wheeled Vehicle Fleet)

# Litton Laser Systems

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- Award based on:
  - Perseverance and commitment to the Abrams Program.
  - Innovative effort on new technology, despite strain during design phase, which put program behind.
  - Dedication to teaming concept.

# Litton Laser Systems

- Resulting in:
  - Safer training environment for soldier.
  - Successful First Article Test.
  - Deliveries back on original schedule, due to accelerated deliveries on revised schedule.





# Dimensions, Int'l.

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- Award based on:
  - Unmatched quality support to all Tactical Wheeled Vehicles systems with Total Package Fielding, and New Equipment Support.
  - Overseas support/60 hours per week.
  - Timely support beyond that required in contract.

# Dimensions, Int'l.

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## ■ Resulting in:

- Savings of soldier's lives through timely delivery of armor requirements.
- DoD cost savings of \$18 million.
- Operational readiness of Tactical Wheeled Vehicles for Operation Joint Endeavor at 93%.
- Other cost savings.

# New Program Established

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- This year it was decided to expand scope of program.
- Program now includes more categories, allowing more outstanding contractors chance of award.

# Why?

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- TACOM recognizes the fact that we have many contractors falling into totally different categories.
- Patterned after a Soldier Systems Command Program.

# New Program Established

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- Now named (tentatively) the TACOM Out-standing Partners (TOPS) Award Program, which has two phases.
- Involves all three sites: ACALA, ARDEC, and TACOM-Warren.

# PROGRAM PHASES

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- Phase I: Each site gives their own "Contractor Excellence Award."
- Phase II: All sites submit award nominees to a committee located at TACOM-Warren. Committee includes members from all sites.

# PROGRAM PHASES

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- Phase I: Winners of this phase are automatically nominated for "Most Valuable" Award.
- Phase II: Nominees taken in all categories with Committee deciding the overall, "Most Valuable" Contractor.



# NEW CATEGORIES

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- Most Valuable Vendor
- Special Recognition
- Innovative Research
- Educational Excellence
- Research and Development
- Javits Wagner O'Day



# SELECTION CRITERIA

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- Include all criteria as shown previously for the Contractor Excellence Award Program, and...
- Additional criteria based on each specific category.

# PROGRAM POC's

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